

The purpose of writing this is to share our experiences and to provide an honest awareness to to-be mummies and daddies to be considered when hiring the same individual.

1. Unprofessional – cut two bottle nipples for a two-week newborn. That has resulted in the baby keeping the leak from the month each time during feeding – potentially choking.
2. Inconsistency – after the visa was approved, the nanny wanted to negotiate on written agreement terms (for example, duration of work - three months instead of two months, request additional compensation for working through Chinese New Year, daily rate, etc.). That has placed a lot of unnecessary stress on our family.
3. Unethical – failed to inform when diagnosed with COVID-19. That has placed a significant risk on our family.
4. Mentally challenged – had a sleep disorder and regularly taking different medicines (for example, flu medicine) and thinking of committing suicide. That has placed us in an unconformable and stressful position.
5. Lack of communication – not informing and discussing concerns or issues when arise.